

From: Santona Gloria Gloria.Santona@us.mcd.com
Subject: Re: update
Date: October 21, 2015 at 23:47
To: [REDACTED]
Cc: Easterbrook Steve Steve.Easterbrook@us.mcd.com

Thanks for your follow-up note. Of course, we take such inquiries seriously. As this is a French matter, I have asked the French team to review the situation and respond to you once they have shared their findings with me. The details are being checked in an expeditious manner and no delay is anticipated.

Best Regards,

Gloria Santona

Sent from my iPad

On Oct 21, 2015, at 10:45 AM, [REDACTED] wrote:

Ms. Santona,

I would like to give a friendly reminder that I gave McDonald's a deadline of October 22nd 2015 midnight GMT time. So you have about 36 hours left. It was 4 entire days which is more than enough considering I've sent my first cease and desist letter back in 2012. On top of this, had I known that the French branch had started scamming people again, I would have at the time only given you 24 to 48 hours. On top of this it's really a simple matter somehow : you've omitted to tell people the game was rigged.

Could you please let me know what's going on right and what you are doing to resolve this situation?

Also, I strongly suggest you not to wait an additional 36 hours to call off the fraud in France. This should be done at once. I've just checked your website in France and I see the scam is still displaying. Please let me know what's going on.

Thank you.

Best regards,

[REDACTED]
Shanghai, October 21st 2015 22h45 Shanghai time

PS : a copy of this email is sent to Mr. Easterbrook

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